



Domain Name Policy

1. If BBB has purchased a domain name for you, BBB will be the owner of that domain for the duration of the contract period. For as long as BBB owns the domain name BBB will take care of the renewal fees.
2. If, at any time during the contract you request a change of ownership BBB will release the domain name to you at no extra charge, you will then be responsible for any renewal fees of your domain name.
3. If you cancel your contract and request ownership of your domain name, BBB will release the domain name to you at no extra charge, you will then be responsible for any renewal fees of your domain name.
4. If you cancel your contract and you do not request ownership of your domain name BBB is not responsible if the domain name expires after your cancellation.
5. If you decide not to renew at the end of your contract and request ownership of your domain name, BBB will release the domain name to you at no extra charge, you will then be responsible for any renewal fees of your domain name.
6. If you decide not to renew at the end of your contract and do not request ownership of your domain name BBB will not renew your domain name, causing it to expire and be eligible for public sale.

In the event that you would like to gain ownership of your domain name after you have cancelled and/or did not renew your contract causing the domain name to expire, there is usually a 65 day grace period before the domain name will be eligible for public sale again. BBB cannot guarantee that the domain will go up for sale in that time nor can BBB guarantee that you will be able to purchase that domain after the 65 day period either.

If you have any comments, questions or concerns about the above domain name policy please contact us at 800-597-1686.